

LONDON BOROUGH OF HAMMERSMITH & FULHAM

Report to: Health and Adult Social Care Policy and Accountability Committee

Date: 17/11/2025

Subject: Charing Cross Hospital Co-production

Report author: Action on Disability and Imperial College Healthcare Trust

Responsible Director: Matt Ayres, Hospital Director, Charing Cross Hospital

SUMMARY

Action on Disability undertook a review in 2024 titled “Disabled People’s Experiences of the NHS”. Action on Disability collected views by distributing a questionnaire to members and holding a hybrid in-person and online group meeting. Contributions were received from 26 disabled people. The report was shared with the Health and Adult Social Care Policy and Accountability Committee in November 2024.

This report describes the response to the issues raised within the report and provides an update on the work undertaken and progress made in collaboration and partnership with Action on Disability.

RECOMMENDATIONS

For the Committee to note and comment on the report.

Wards Affected: All

Background Papers Used in Preparing This Report

None.

LIST OF APPENDICES

Appendix 1: Charing Cross Hospital Co-Production: Action on Disability and Imperial College Healthcare Trust